

Infobase Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Infobase eBooks

Product Description: Infobase's eBooks platform offers access to thousands of current and backlist Infobase titles, spanning a wide range of core and curriculum oriented subject areas—from history, science, and literature to geography, social issues, the arts, biographies, and more.

Date: April 2019

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Evaluation Methods Used: Main testing methods were to use tools such as WAVE (web accessibility evaluation tool) from WebAIM, the JAWS screen reader, and manual visual evaluation, such as keyboard navigation. Additional testing of downloadable EPUBs were conducted using DAISY Ace (1.0.1) accessibility checker: <https://daisy.github.io/ace/>

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Note: Landing pages, form pages, and various search results pages were tested and evaluated for accessibility. Reflowable EPUB 3 eBooks were also considered in the proceeding evaluation and were tested using DAISY Ace (1.0.1) accessibility checker: <https://daisy.github.io/ace/>.

Please note, a substantial portion of the oldest EPUBs on the eBooks platform are static, fixed-layout EPUBs. This category of EPUBs cannot be tested and evaluated for WCAG accessibility standards. Any change to a fixed-layout EPUB, to accommodate accessibility standards, risks changing the meaning of the content within an eBook.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web: All User Interface (UI) elements have alt text, but some form controls are missing their corresponding labels.</p> <p>Electronic Docs: Many downloadable EPUBs are missing image alternative text attributes.</p> <p>Testing method: WAVE, JAWS, manual visual checks</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: This is no video-only or audio-only content. There is, however, a read aloud function, which is an audio-only media alternative for text, and it is clearly labeled.</p> <p>Testing method: Manual visual checks</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: There are no prerecorded audio-only media except for the read aloud function which is a clearly labeled media alternative for text. Since there is no content to which this criterion applies, this criterion is satisfied.</p> <p>Testing method: Manual visual checks</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: There are no prerecorded video-only or synchronized media. Since there is no content to which this criterion applies, this criterion is satisfied.</p> <p>Testing method: Manual visual checks</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web: While most UI elements follows HTML and CSS standards, there are some structural coding elements, which might present navigational challenges with assistive technologies, most particularly, form control components.</p> <p>Electronic Docs: Many downloadable EPUBs are missing image alternative text attributes and document language attributes.</p> <p>Testing method: WAVE, JAWS, Manual visual checks</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: Page content is linear and can be read with a screen reader sequentially whether style sheets are altered or disabled.</p> <p>Testing method: WAVE, JAWS, Manual visual checks</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Instructions for understanding and operating content do not rely on sensory characteristics. Typically, plain text instructions and labels are provided.</p> <p>Exceptions to this is the carousel slider arrows where there are no labels or instructions.</p> <p>Electronic Docs: There are no sensory characteristics in the standalone EPUBs.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Testing method: Manual visual checks</p> <p>Web: Color is used in some areas, not all, as a means to convey information. Color may be used to emphasize or highlight specific links or controls, but it is usually in addition to other visual cues.</p> <p>Electronic Docs: Color is not used as the only visual means of conveying information in the standalone EPUBs.</p> <p>Testing method: Manual visual checks</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: There is no audio-only media on the eBooks platform that plays automatically. Since there is no content to which this criterion applies, this criterion is satisfied.</p> <p>Testing method: Manual visual checks</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: The eBooks platform is designed for keyboard access.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • Some advanced features and functions, such as Page Tools’ drag icons in the My Account Settings and some elements in the eBooks reader may not be fully supported by the keyboard at this time. Efforts to improve keyboard access are ongoing. • In addition, the eBooks slider on the homepage keyboard controls may conflict with JAWS or other assistive technology keyboard commands.

Criteria	Conformance Level	Remarks and Explanations
		<p>Electronic Docs: EPUBs support keyboard commands and access.</p> <p>Testing method: JAWS, Manual visual checks</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Keyboard controls can be used to move keyboard focus throughout the platform without being trapped on a particular component.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • In the Help widget, the keyboard focus visibly gets lost when the widget is cancelled. • Some advanced page tools also have some keyboard navigation anomalies to be addressed in future updates. <p>Electronic Docs: EPUBs do not have any keyboard traps.</p> <p>Testing method: Manual visual checks</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: The eBooks platform does not have any perceptible timed response requirements.</p> <p>Testing method: Manual visual checks</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: The eBooks platform does not have any moving, blinking, scrolling, or auto-updating content.</p> <p>Testing method: Manual visual checks</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports</p>	<p>Web & Electronic Docs: The eBooks platform does not use flashing or blinking elements in the user interface.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Supports	Testing method: Manual visual checks
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports	Web: Skip to Main Content bypass link is available on all pages. Electronic Docs: EPUBs have permanent hyperlinked table of contents, which allows for bypassing blocks of content. Testing method: Manual visual checks
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web & Electronic Docs: All web pages include titles that describe the topic or purpose. Testing method: Manual visual and code checks
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Support Electronic Docs: Supports	Web: Navigation order of links, form elements, and object elements, such as e-book cover images are all in logical and intuitive keyboard focus order. There are, however, some exceptions: <ul style="list-style-type: none"> • Some eBooks reader components at this time do not receive keyboard focus in order. This will change as the e-reader periodically updates. • The keyboard focus goes to the Your Profile link before the search field even though the search field comes before the Your Profile link. Electronic Docs: Content in EPUBs can be navigated in order in which they appear and receive focus.

Criteria	Conformance Level	Remarks and Explanations
		Testing method: Manual visual checks
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: The purpose of most links can be determined by text alone, or from the link text and its context in a surrounding paragraph or list item.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • Series link text on the subject and search results pages are not consistently visually distinguished from non-link text. <p>Electronic Docs: The purpose of most links within EPUBs can be determined by text alone, or from the link text and its context in a surrounding paragraph or list item.</p> <p>Testing method: Manual visual checks</p>
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Does Not Support</p>	<p>Web: The default language of each page in the platform can be programmatically determined.</p> <p>Electronic Docs: EPUBs do not have a default language programmatically determined, e.g. <code><html ... lang="en" xml:lang="en"></code>. A solution to this is being investigated.</p> <p>Testing method: Manual visual and code checks</p>
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: Page elements upon focus do not change substantially on the page. No interference occurs.</p> <p>Testing method: Manual visual checks</p>
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: User inputs and controls are predictable. There are no substantial changes to pages</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>during input of information that could confuse or disorient a user.</p> <p>Testing method: Manual visual checks</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: When input errors are detected, the item that is causing the error is identified and the error is described in text.</p> <p>Electronic Docs: EPUBs are static and do not have form controls or inputs.</p> <p>Testing method: Manual visual checks</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Instructions and labels are provided when user input is required in most pages.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • Some corresponding labels and instructions are missing in form control components within the eBooks' page tool section. <p>Electronic Docs: EPUBs are static and do not have form controls or inputs.</p> <p>Testing method: WAVE and Manual visual checks</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: All pages conform to modern HTML web standards.</p> <p>Electronic Docs: EPUBs conform to modern XHTML web standards.</p> <p>Testing method: WAVE, Manual visual and code checks</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p>	<p>Web: Partially Supports</p>	<p>Web: The eBooks platform is designed to conform to all HTML web standards. There may, however, be some</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Partially Supports	form control components such as labels, which are missing. Electronic Docs: EPUBs are built using XHTML web standards however; data tables may not have proper row/column associations. Testing method: WAVE, Manual visual and code checks

Table 2: Success Criteria, Level AA

Note: Landing pages, form pages, and various search results pages were tested and evaluated for accessibility. Reflowable EPUB 3 eBooks were also considered in the proceeding evaluation and were tested using DAISY Ace (1.0.1) accessibility checker: <https://daisy.github.io/ace/>.

Please note, a substantial portion of the oldest EPUBs on the eBooks platform are static, fixed-layout EPUBs. This category of EPUBs cannot be tested and evaluated for WCAG accessibility standards. Any change to a fixed-layout EPUB, to accommodate accessibility standards, risks changing the meaning of the content within an eBook.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web & Electronic Docs: Live content is not offered on the eBooks platform. Since there is no content to which this criterion applies, this criterion is satisfied. Testing method: Manual visual checks
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web & Electronic Docs: The eBooks platform does not have Video content. Since there is no content to which this criterion applies, this criterion is satisfied.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: The visual presentation of text and images of text has a contrast ratio of at least 4.5:1</p> <p>Electronic Docs: All reflowable EPUBs will have black text on a white background, which is consistent with a 4.5:1 contrast ratio.</p> <p>Testing method: WAVE, Manual visual checks</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: Text can be resized up to 200 percent without loss of content or functionality.</p> <p>Testing method: Manual visual checks</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: Images of text are not used.</p> <p>Testing method: Manual visual checks</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: There are multiple ways to reach core content, including search, browse, and direct links. The main navigation area is always available on every page.</p> <p>Electronic Docs: EPUBs will generally all have a table of contents and navigable content by pages. EPUBs are usually accessed by a reading system, such as Adobe Digital Editions. These systems will provide <i>multiple ways</i> functionality.</p> <p>Testing method: Manual visual checks</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p>	<p>Web: Partially Supports</p>	<p>Web: Headings are informative, but some form controls are missing corresponding HTML labels.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Supports	<p>Electronic Docs: Standalone EPUBs are static and do not have form controls or inputs, however, EPUBs are built with standard HTML/XHTML and therefore, have descriptive headings and structured with meaningful hierarchies.</p> <p>Testing method: Manual visual checks</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: The keyboard focus indicator is clearly visible on all page elements throughout the platform.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • Some elements in the eBooks reader may not receive a visible focus indicator upon keyboard tab focus. Efforts to improve keyboard access are ongoing. <p>Electronic Docs: EPUBs are usually accessed by a reading system, such as Adobe Digital Editions. These systems will provide <i>focus visible</i> functionality.</p> <p>Testing method: Manual visual checks</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: There is no non-English content on the eBooks platform. Since there is no content to which this criterion applies, this criterion is satisfied.</p> <p>Testing method: Manual visual checks</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Navigation components and areas are repeated and consistent throughout the eBooks platform. The same relative order is present each time.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		<p>Electronic Docs: EPUBs will generally all have a table of contents and navigable content by pages. EPUBs are usually accessed by a reading system, such as Adobe Digital Editions. These systems will provide <i>consistent navigation</i> functionality.</p> <p>Testing method: Manual visual checks</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: Elements that have the same functionality across multiple web pages are consistently identified.</p> <p>Testing method: Manual visual checks</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: When input errors are detected, suggested corrections are provided when possible.</p> <p>Testing method: Manual visual checks</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web & Electronic Docs: The eBooks platform does not conduct legal commitments or financial transactions on its platform. Since there is no content to which this criterion applies, this criterion is satisfied.</p> <p>Testing method: Manual visual checks</p>

Table 3: Success Criteria, Level AAA

Notes: The eBooks platform is not being evaluated for Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The eBooks platform content can be accessed with Assistive Technology (AT), such as JAWS or NVDA screen reader applications. Additionally, there is a read aloud function, which is a clearly labeled audio-only media alternative for text.</p> <p>Exceptions are some form controls are missing their corresponding labels, which may cause AT to misidentify elements on a page.</p>
302.2 With Limited Vision	Partially Supports	<p>The eBooks platform supports browser magnification up to 200% and can be accessed with AT.</p> <p>Color contrasts are sufficient across the platform. Advanced settings in the user profile do provide some display control where color contrasts may be changed voluntarily. There is a read aloud function, which is a clearly labeled audio-only media alternative for text.</p> <p>Exceptions are some form controls are missing their corresponding labels, which may cause AT to misidentify elements on a page.</p>
302.3 Without Perception of Color	Partially Supports	<p>Color is used in some areas, not all, as a means to convey information. Color may be used to emphasize or highlight specific links or controls, but it is usually in addition to other visual cues.</p>

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Not Applicable	Hearing is not required for the eBooks platform.
302.5 With Limited Hearing	Not Applicable	Hearing is not required for the eBooks platform.
302.6 Without Speech	Not Applicable	User speech is not required to use the eBooks platform
302.7 With Limited Manipulation	Partially Supports	<p>The eBooks platform supports standard input mechanisms such as keyboard navigation.</p> <p>Advanced features and functions, however, such as Page Tools' drag-and-drop icons in the My Account Settings and some elements in the eBooks reader may not be fully supported by the keyboard at this time.</p>
302.8 With Limited Reach and Strength	Partially Supports	<p>The eBooks platform supports standard input mechanisms such as keyboard navigation.</p> <p>Advanced features and functions, however, such as Page Tools' drag-and-drop icons in the My Account Settings and some elements in the eBooks reader may not be fully supported by the keyboard at this time.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The eBooks platform has no timed response limits. Error indications and suggestions are also provided in most cases. Logical keyboard navigation and tab focus order functionality are available across the platform as well.

Chapter 4: Hardware

Notes: The eBooks platform is a web platform and is not subject to the requirement of this section.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The eBooks platform interoperates with browsers, operating systems, and assistive technology for user control of accessibility features.
502.2.2 No Disruption of Accessibility Features	Supports	The eBooks platform does not disrupt accessibility features provided by other products or operating systems.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	All core eBooks features are supported. Exceptions may occur in some navigational and advanced features.
502.3.2 Modification of Object Information	Partially Supports	All core eBooks features are supported. Exceptions may occur in some navigational and advanced features.
502.3.3 Row, Column, and Headers	Supports	All data tables include properly marked up rows, columns, and headers.
502.3.4 Values	Partially Supports	All core eBooks features are supported. Exceptions may occur in some navigational and advanced features.
502.3.5 Modification of Values	Partially Supports	All core eBooks features are supported. Exceptions may occur in some navigational and advanced features.
502.3.6 Label Relationships	Partially Supports	Fundamental functions, including navigation, search and the eBooks reader are supported. Some advanced features,

Criteria	Conformance Level	Remarks and Explanations
		such as custom page tools, may not be fully supported.
502.3.7 Hierarchical Relationships	Supports	Hierarchical relationships are all programmatically determinable and accessible through assistive technologies, such as screen readers.
502.3.8 Text	Supports	Text is displayed using standard HTML and styled using CSS.
502.3.9 Modification of Text	Supports	Text itself not editable on the eBooks platform, but minor customization of the text display, including font-size and background color as well as any changes via the interoperation of the platform with a browser, operating systems, and/or assistive technology are possible.
502.3.10 List of Actions	Partial Supports	UI components should provide a list of actions programmatically determinable by AT, however, because some form controls are missing their corresponding labels, AT may not always programmatically identify elements on a page.
502.3.11 Actions on Objects	Partial Supports	Actionable objects should be programmatically determined to allow AT to execute any function, however, because some form controls are missing their corresponding labels, AT may not always programmatically identify elements on a page.
502.3.12 Focus Cursor	Supports	The input focus is visible and discerned by AT.
502.3.13 Modification of Focus Cursor	Supports	The input focus is visible and discerned by AT.

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	Partially Supports	The eBooks platform notifies assistive technologies of events relevant to user interaction, such as changes in the component's state, value, name, description, or boundary. Exceptions may occur in some navigational and form control features.
502.4 Platform Accessibility Features	Supports	The eBooks platform does not disrupt industry standard accessibility features, such as those available in web browsers and operating systems. This includes high contrast mode, keystroke modifications, and text adjustments.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	User preferences set outside the eBooks platform, such as browser and operating system display settings, are fully supported.
503.3 Alternative User Interfaces	Not Applicable	The eBooks platform's standard interface supports assistive technology so an alternative user interface is not provided.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The eBooks platform does not have video media content.
503.4.2 Audio Description Controls	Not Applicable	The eBooks platform does not have video media content.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The platform does not include any authoring tools.
504.2.2 PDF Export	Not Applicable	The platform does not include any PDF Export.

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not Applicable	The platform does not include any authoring tools.
504.4 Templates	Not Applicable	The platform does not include any authoring tools.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Compliance statements, including an ADA statement and VPAT, are also available.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is available electronically or can be printed. If alternate formats of documentation are required, they can be made available upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Support is also provided over email, telephone, and live chat.
603.3 Accommodation of Communication Needs	Supports	The eBooks support team can be contacted for assistance via email, phone, or live chat. Other methods can be made available upon request.

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